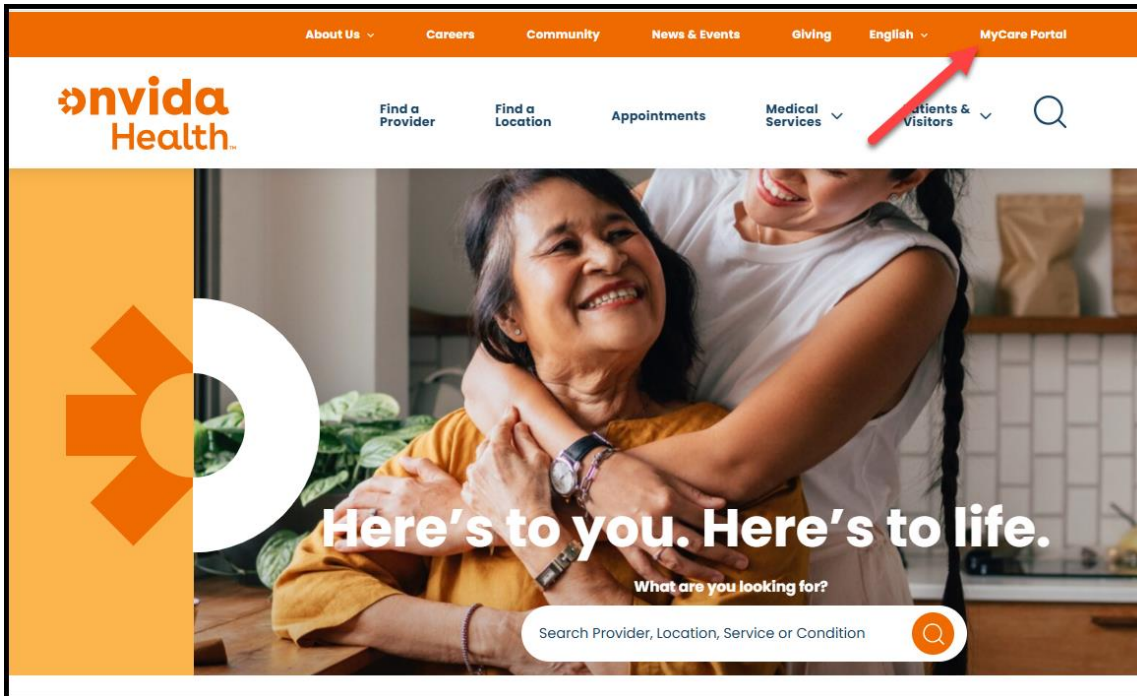


Onvida Health's Patient Portal Audience: **Patient**

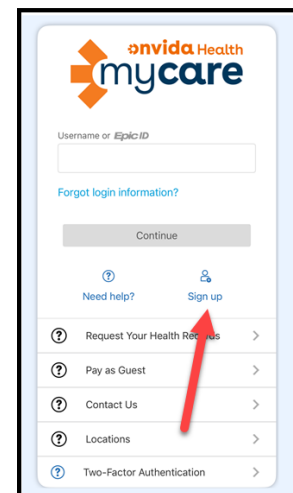
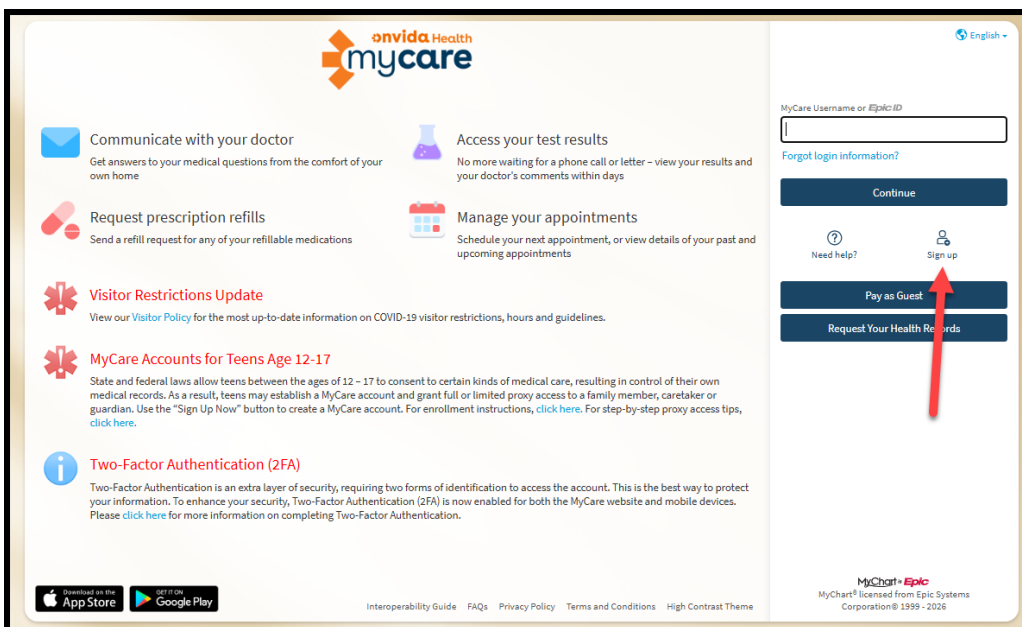
Signing Up for a MyCare Account

1. Visit <https://mycare.onvidahealth.org> or download the MyCare app available on the **App Store** (iOS) and **Google Play** (Android).

You can also navigate to MyCare from <https://www.onvidahealth.org> by clicking the **MyCare Portal** button.



2. Click on the **Sign Up Now** button.



3. Enter your **Activation code** and click **Next**.
 - If you recently had an appointment, your activation code may be included in your **After Visit Summary**. You can also contact **MyCare Support at (928) 336-7290** to get the activation code.
4. If you do not have an activation code, select **Sign up with your information**. Complete the Sign Up form and click **Next**.
 - Once the Sign Up form is submitted our **Health Records (928)-336-7017** will contact you to help you create your MyCare account.

Sign up for MyCare Cancel



Sign up with an activation code

Enter your activation code as it appears on your enrollment letter or After Visit Summary.

Activation code - ←

Next

No activation code?

-  **Continue with your Epic ID** →
You can use your Epic ID to sign up for MyCare at Onvida Health
-  **Sign up with your information** →

5. **If you entered your activation code**, you will see the **Verify your identity** window. Confirm your last four digits of your social security number and date of birth. Then click **Next**.

Sign up for MyCare Cancel

Verify your identity

Enter the following personal information to verify your identity. If signing up to access someone else's medical information, you should still enter your own information below.

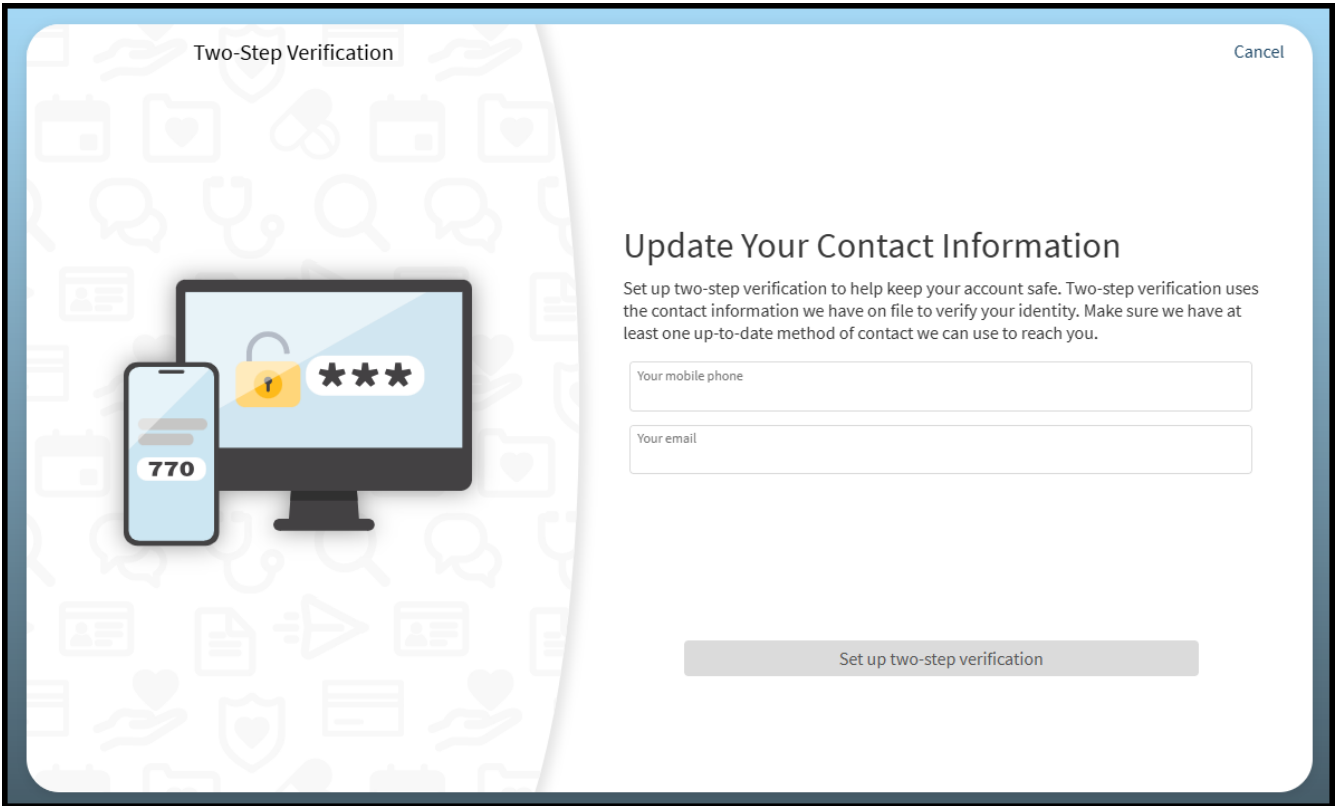
* Indicates a required field.

* Last four digits of your SSN 👁

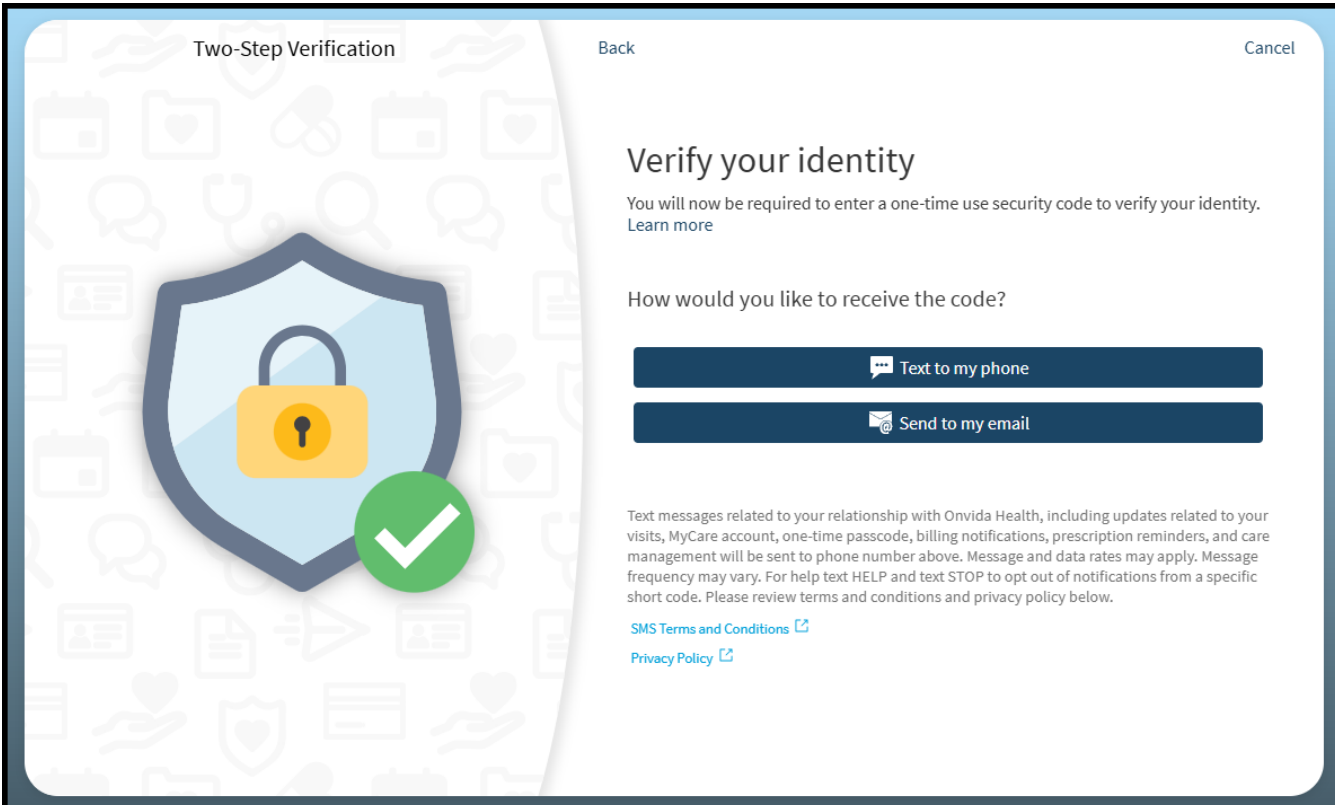
* Your date of birth 📅

Next

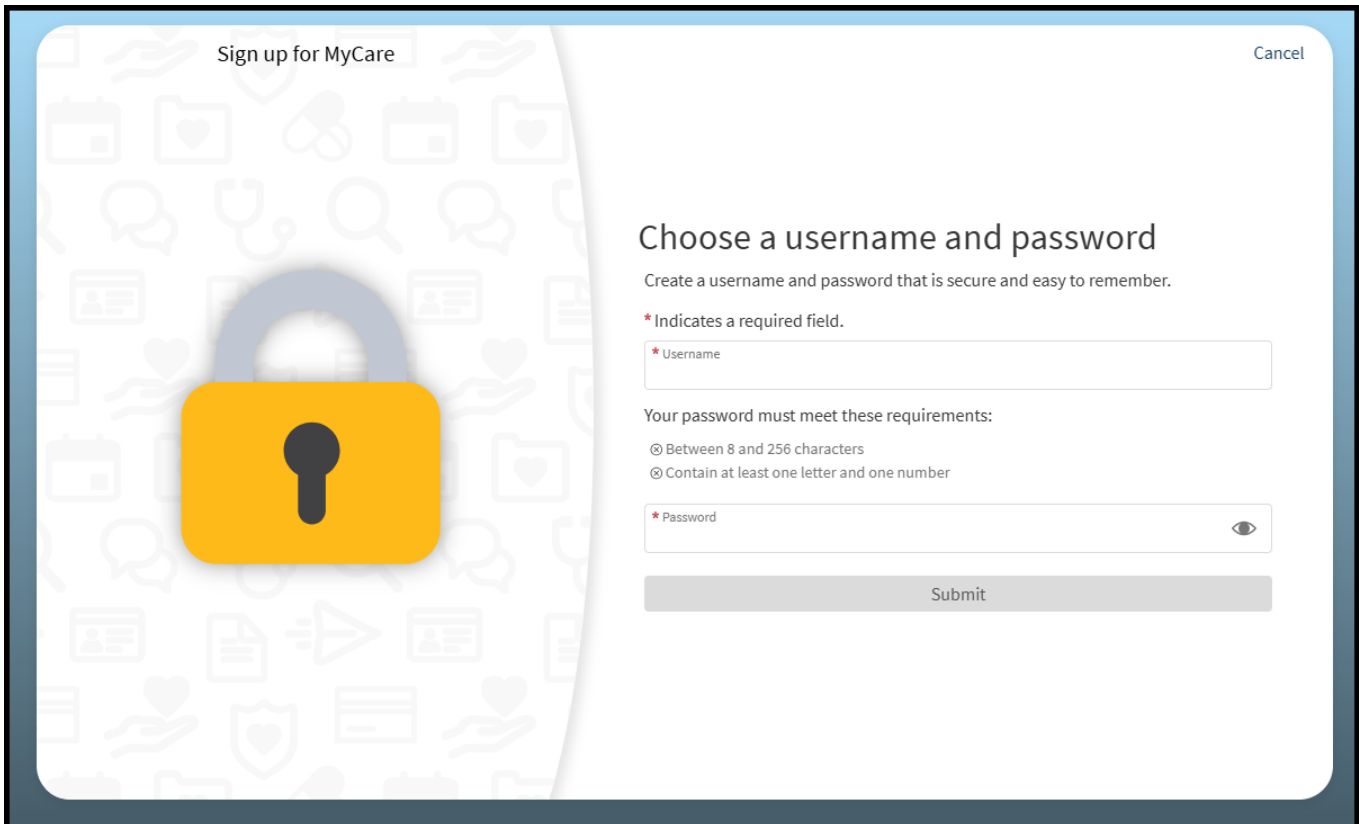
6. Update your contact information: **mobile phone and email**. Then click **Set up two-step verification**.



7. Choose how you would like to receive your one-time security code: **text to my phone** or **Send to my email**.



8. Create a Username and Password for your new MyCare account, then Click **Submit**.



The screenshot shows a web form titled "Sign up for MyCare" with a "Cancel" button in the top right. The main heading is "Choose a username and password" with a sub-instruction: "Create a username and password that is secure and easy to remember." A legend states "* Indicates a required field." There are two input fields: "Username" and "Password". The "Password" field includes a visibility toggle icon (an eye). Below the fields, a "Submit" button is present. The background features a pattern of medical icons and a large yellow padlock icon.

Sign up for MyCare Cancel

Choose a username and password

Create a username and password that is secure and easy to remember.

* Indicates a required field.

* Username

Your password must meet these requirements:

- Between 8 and 256 characters
- Contain at least one letter and one number

* Password

9. **You're All Set!**