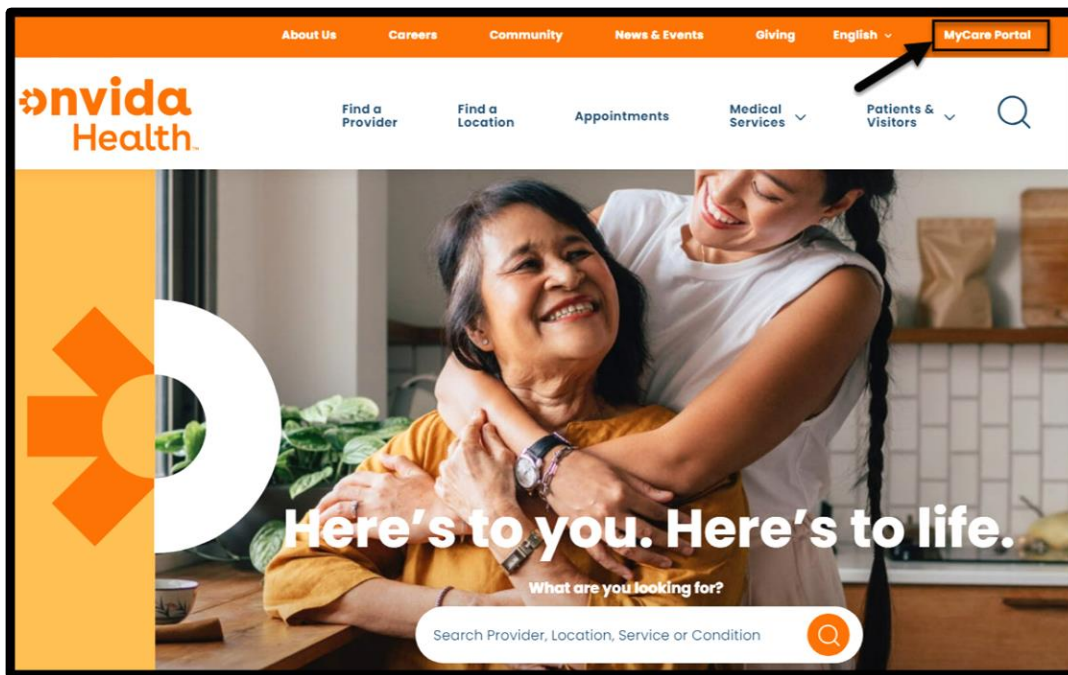




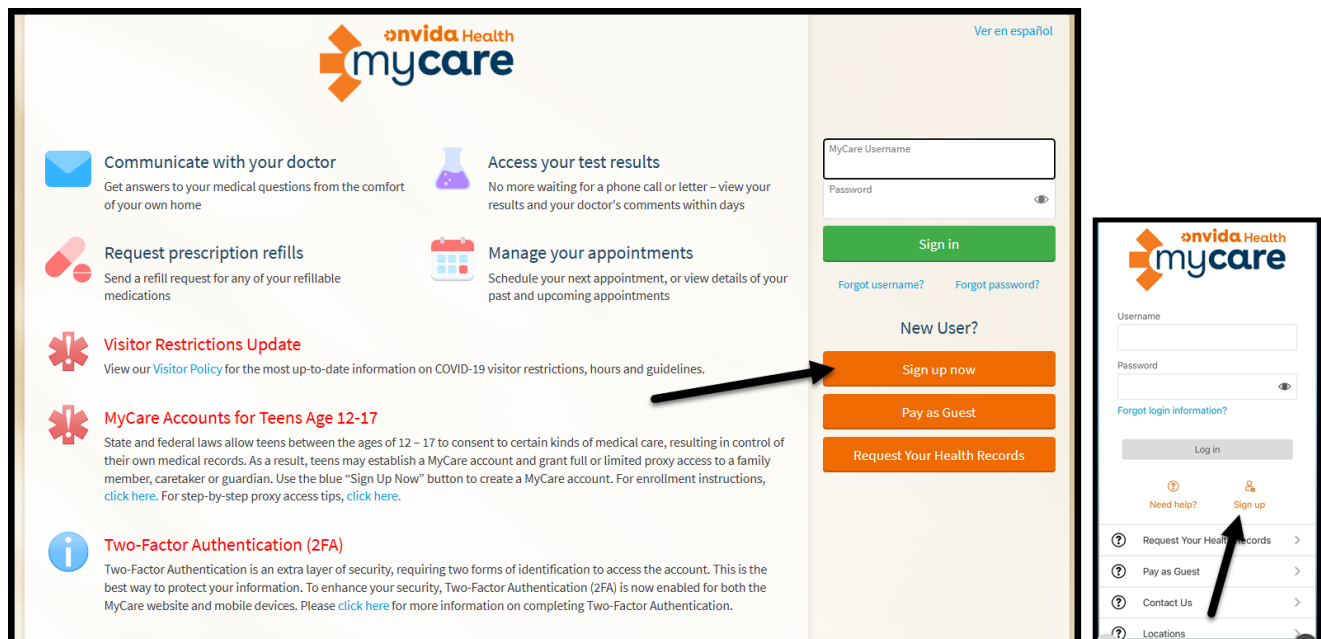
Onvida Health's Patient Portal Audience: **Patient**

Signing Up for a MyCare Account

1. Visit mycare.onvidahealth.org or download the MyCare app available on the **App Store** (iOS) and **Google Play** (Android)
 - You can also navigate to MyCare from OnvidaHealth.org by clicking the **MyCare Portal** button.



2. Click on the **Sign Up Now** button.



3. Enter your **Activation code**, last 4 of **SSN**, and **Date of Birth**. Click **Next**.

- **Note:** If you recently had an appointment, your activation code may be included in your **After Visit Summary**. You can also contact **MyCare Support at (928) 336-7290** to get the activation code.

The screenshot shows the 'Please Identify Yourself' registration page for MyCare. The page has a white background with the MyCare logo at the top left. A 'Ver en español' link is in the top right. The main content area contains the following fields and instructions:

- MyChart activation code:** A text input field with a placeholder 'xxxxxx' and a note: 'Enter your activation code as it appears on your enrollment letter or After Visit Summary⁸. Your code is not case sensitive.'
- Social Security number (last 4 digits):** A text input field with a placeholder 'nnnn' and a note: 'Please enter the last 4 digits of your Social Security number.'
- Date of birth:** A date input field with a placeholder 'mm / dd / yyyy' and a note: 'Enter your date of birth in the format shown, using 4 digits for the year.'

A green 'Next' button is located below the date of birth field. On the right side, there is a section titled 'No Activation Code?' with an orange 'Sign up online' button. At the bottom, there are links for 'Download on the App Store' and 'GET IT ON Google Play', along with links to 'Interoperability Guide', 'FAQs', 'Privacy Policy', 'Terms and Conditions', and 'High Contrast Theme'. The footer includes the 'MyChart by Epic' logo and the text 'MyChart® licensed from Epic Systems Corporation © 2009 - 2023'.

4. **Create a Username and Password** for your new MyCare account, then Click **Next**.


The screenshot shows the 'Choose a Username & Password' registration page for MyCare. The page has a white background with the MyCare logo at the top left. A 'Ver en español' link is in the top right. The main content area contains the following fields and instructions:

- MyChart username:** A text input field with a note: 'Create a MyChart username. You will have to contact your MyChart help desk at 928-336-7290 if you ever need to change it, so think of one that is secure and easy to remember.'
- Password:** A text input field with a note: 'Create a password. Your password must be different from your MyChart username. For increased security, use a combination of numbers and letters (lowercase and uppercase).'
- Retype password:** A text input field for confirming the password.

A green 'Next' button is located below the retype password field. On the right side, there is a section titled 'No Activation Code?' with an orange 'Sign up online' button. At the bottom, there are links for 'Download on the App Store' and 'GET IT ON Google Play', along with links to 'Interoperability Guide', 'FAQs', 'Privacy Policy', 'Terms and Conditions', and 'High Contrast Theme'. The footer includes the 'MyChart by Epic' logo and the text 'MyChart® licensed from Epic Systems Corporation © 2009 - 2023'.

We recommend setting email and text message notifications to "Yes" to ensure patients receive timely updates regarding changes to their medical records and billing information.

5. **Enter or verify the e-mail address and/or phone number.** Retype, if necessary.
6. Click **Sign In** to complete the sign-up process.



Enable email notifications?

When new information is available (such as test results or messages), we will send a notification to your email address.

Your email address will be used only for notifications. We will not share your email address with anyone.

* Email address

* Retype email address

Please enter your email address.

Enable text message notifications?

When new information is available (such as test results or messages), we will send a text notification to your mobile phone.

Your mobile phone number will be used for notifications only. We will not share your mobile phone number with anyone.

* Mobile phone number

* Retype mobile phone number

Please enter your mobile phone number.

7. You're All Set!